

# Member Engagement Contact

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**From:** Olivia Jenner <ojenner@liv.asn.au>

**Received** Monday 19 April, 2021 05:00 pm

**To:** peter@lawyersrealestate.com.au <peter@lawyersrealestate.com.au>

**Subject:** Member Engagement Contact

**Associations:** LAW INSTITUTE OF VICTORIA [1793], MERICKA v LEGAL SERVICES COMMISSIONER [6066]

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Good Afternoon Peter,

Thank you for your time on the phone today, I know it was quite out of the blue.

Following up on our conversation, I wanted to thank you for the information you provided. Member feedback helps us to ensure we're aligned with your needs and expectations, and the needs of the profession, and are very much appreciated.

I have escalated this up to my direct managers as we discussed and will receive contact from them shortly.

If you have any further thoughts or feedback for us, please reply to this email or contact our Member Services team on (03) 9607 9470, Monday to Friday, 9am to 5pm.

Thanks again Peter and have a lovely evening!

Kind regards,

**Olivia Jenner | Member Engagement Officer**

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